



## Houston - IT & General Affairs Services IYB Tech & Global Service Center

1240 Blalock Rd. Suite # 225 Houston, TX 77055, [www.iybtech.com](http://www.iybtech.com), [info@iybtech.com](mailto:info@iybtech.com)

Korean IT, Security and General Affairs Services Provider in Houston. Our mission is to **Do More with Less** to realize your potential through our smart technology and services contribution.

**IYB Tech** is an assured IT solution and services provider in Houston, **Global Service Center** is a five stars authorized Amazon home and business service provider.

### ➤ One-Stop IT/Security and General Affairs Service

- ✧ New office Setup (IT, Furniture, Partition)
- ✧ Handy-man Services, Furniture Assemble
- ✧ Cabling, Internet/Telephone, Wi-Fi
- ✧ PC, Server Systems, Copier, Cloud
- ✧ Video Conference, Projector, Conference Room
- ✧ Alarm, Door lock, CCTV & Security Systems



### ➤ GSC (Global Service Center) Home and Business Service

- ✧ Office General Affairs – Furniture/Desk/Chair Assemble, Partition Assemble, TV/Projector Wall Mount, Appliance Installation/Repair, Handy-man works
- ✧ Amazon authorized technician (Background checked by Amazon), Amazon service pricing matching, One Million USD Insurance Coverage
- ✧ <https://www.iybtech.com/amazon-services>

### ➤ IT Outsourcing - Troubleshooting, Helpdesk, and Managed IT Services

### ➤ IT Consulting – Compliance, Governance and IT Operation and Maintenance Consulting

### ➤ IYB Tech Experiences in Houston, 2016~2017

- |                               |  |                   |
|-------------------------------|--|-------------------|
| ✧ The Ahn Law Firm            |  | ✧ ILJIN USA, Inc. |
| ✧ American International Line |  | ✧ Jack In The Box |
| ✧ Beauty Empire               |  | ✧ KAAH            |
| ✧ CrucialTec                  |  | ✧ KCC / KCLC      |
| ✧ Dongsung FINETEC            |  | ✧ KNOC            |
| ✧ Hanwha Techwin              |  | ✧ KORAS LNG       |
| ✧ Hyundai Heavy Industry      |  | ✧ KYH             |



- ✧ Samsung C&T
- ✧ Samsung Engineering
- ✧ Samsung Heavy Industry
- ✧ SeAH Global Inc.
- ✧ Silverstar Express Inc.
- ✧ SK E&S
- ✧ TK Fitting



Managed services is the practice of outsourcing on a proactive basis management responsibilities and functions and a strategic method for improving operations and cutting expenses.





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## Solution, Support and Services Offerings

### ➤ IT/Security/Automation total solution (IT/보안)

- ✧ MFP/Copier, IT Hardware, All IT Network, Software, Application, and Cloud Computing, ...
- ✧ Security – Door Access (Card Key), CCTV, Alarm System, Thermostat, lighting, ...
- ✧ One-Stop IT Moving Service
- ✧ Pricing : Fixed (Lump sum turnkey) Pricing Contract



### ➤ Call based technical support (문제 해결)

- ✧ PC and/or network (Internet/phone/Wi-Fi) troubleshooting
  - ✓ PC and security (CCTV, alarm) system trouble shooting
  - ✓ Microsoft Windows, Microsoft Office/Office 365, Google G Suite
  - ✓ Windows 7 downgrade/10 upgrade, PC (SSD) upgrade
  - ✓ Internet, Local Area Network, and Wi-Fi trouble shooting
  - ✓ Pricing: Amazon Services pricing matching ( <https://www.iybtech.com/amazon-services> ), or \$90 per hour plus actual expense, minimum two hours
- ✧ PC data/password recovery & virus cleanup, phone system, audio/visual system, server/storage systems, engineering tools & application problem solving
  - ✓ Pricing : \$105 per hour, minimum two hours



### ➤ IT Outsourcing – System Management (헬프데스크/유지보수)

- ✧ PC/Network (Internet/LAN/Wi-Fi) - IT helpdesk.
  - ✓ Pricing : \$540 per year (10 hours, min 2 hours), \$75 per additional hours
- ✧ Managed IT Service, PC/Network/Server Systems, Engineering Tools & Application
  - ✓ Pricing: Call IYB Tech, 2 hours/month ~ full time support



### ➤ IT Compliance, Governance consulting (준법 및 통제)

- ✧ IT Compliance/Governance Review and Guidance
- ✧ Cost saving - IT fixed-cost (Phone, Internet, MFP/Copier,) review and optimal solution consulting.
- ✧ IT management, operation and maintenance guidance
  - ✓ Pricing : Time-and-Material Pricing Contract



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